## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2100

atent Application

Inventor

Jon Allen Ford

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Examiner

Rebecca M. Bachner

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Title

Arrangement For Resource And Work-Item Selection

APR 2 9 2002

DIRECTOR FOR PATENTS

WASHINGTON, D. C. 20231

SIR:

**GROUP 3600** 

## **AMENDMENT TRANSMITTAL LETTER**

Enclosed is an amendment in the above-identified application.

Total Claims for 104 minus 72 32 x \$18 =	\$ 576
Independent Claims 11 minus 3 8 x \$84=	\$ 672
Multiple Dependent Claims first presented with this amendment, if applicable + \$270	0

In the event of non-payment or improper payment of a required fee, the Director is authorized to charge or to credit **Deposit Account No. 501602** as required to correct the error.

Respectfully,

David Volejnicek

Reg. No. 29355

Attorney for Applicants

Date: Upril 12. 2002 Avaya Inc.

P.O. Box 629

Holmdel, New Jersey 07920

I hereby certify that this correspondence is being deposited on the date shown below in the United States Postal Service as first class mail in an envelope with sufficient postage addressed to: Asst. Commissioner for Patents, Washington, DC 20231.

Son